

**FREQUENTLY ASKED QUESTIONS (FAQ):
ENHANCED/ MOVEMENT CONTROL ORDER (EMCO/ MCO) - RETURNING
EXPERT PROGRAMME (REP)**

1. Can I still submit my application while the Enhanced/ Movement Control Order (EMCO/MCO) is in effect?

Answer: Yes, all application processes will operate as usual through the online systems. However, please expect some delays with the processing charter.

2. How do I submit Long Term Social Visit Pass for the Permanent Resident?

Answer: You may set an appointment with the Immigration Department of Malaysia through [Sistem Temujanji Online \(STO\)](#).

Click [here](#) to find more about 'FAMILY BENEFITS'.

3. How can I reach the Immigration Department of Malaysia for other Immigration related inquiries?

Answer: You may reach the Immigration Department of Malaysia through [Sistem Pertanyaan Online \(SPO\)](#). This is the channel where all inquiries will be responded by the Immigration Department of Malaysia.

4. Can Malaysians enter Malaysia during EMCO period?

Answer: You will need to apply for permission to enter through [MYTravelPass \(MTP\)](#). However, approvals are at the Immigration Department of Malaysia's discretion.

5. My foreign family has obtained MYEntry permission to enter Malaysia. Do I need to apply for the entry Visa?

Answer: The Visa requirements will depend on the nationality. Please refer to Malaysia Embassy to get more clarification.

6. What is the latest entry procedure to Malaysia and how long is the quarantine period?

Answer: You may refer to the respective authorities e.g. Ministry of Health (MOH) or [National Disaster Management Agency \(NADMA\)](#). You may contact NADMA at 03 8870 4800 or Malaysia Government Call Centre (MyGCC) 03 8000 8000 for more information.

7. Are there certain countries that are restricted to enter Malaysia?

Answer: Yes, India, Sri Lanka, Bangladesh, Pakistan and Nepal. You may refer to the announcement on the website:

<https://rep.talentcorp.com.my/announcement/exit-and-entry-procedures-for-the-country-of-india-during-the-movement-control-order>

<https://rep.talentcorp.com.my/announcement/exit-and-entry-procedures-for-the-country-of-sri-lanka-bangladesh-pakistan-and-nepal-during-the-movement-control-order>

8. When will the travel ban be lifted for several countries?

Answer: This is subject to the latest travel rules & regulations imposed by the Malaysian Government.

** Please check the latest news and announcement on the REP website. Should you have a question, you may reach out to us at rep@talentcorp.com.my